



FLORIDA BULK SALES^{INC}

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SHELF LIFE GUARANTEE

In response to several customer concerns about shelf life as it pertains to products purchased from Florida Bulk Sales, Inc. we wish to offer the following explanation.

Florida Bulk Sales, Inc. takes legal title to all products that we sell, whether repacked or not. This means that we are solely responsible to our customers for the quality of the products that they receive.

We issue specifications on our letterhead that indicate product shelf life under acceptable storage conditions. These parameters state how long the product quality is guaranteed by Florida Bulk Sales, Inc. from the date of sale (the ship date or the receipt date, depending on the FOB point), **not from the manufacture date.**

If there is any problem with material that is within its shelf life, we will replace it promptly.

Best regards,

SM Nolan

Suzy Nolan
General Manager
Greenwood Associates, Inc.